



## **FREQUENTLY ASKED QUESTIONS**

- 1. What is a Captain?**
  - Each company will designate an employee to serve as Captain. This person will be the representative for that company and serve as the liaison between their company employees and the corporate challenge coordinators.
- 2. When are the event registration forms due?**
  - Event registration forms are due by each sport's entry deadline. **The deadlines listed in this handbook are corporate challenge deadlines. Please check with your Company Captains to verify internal deadlines set by your employer.**
- 3. Can I pay by credit card?**
  - Yes, you may pay your company registration or your event registrations fees over the phone by calling 254.298.5588.
- 4. Can I participate if my company is not participating?**
  - No, only employees of participating companies or businesses may participate.
- 5. Where can I call or email for more information?**
  - You may call 254.298.5588 or email [corporatechallenge@templetx.gov](mailto:corporatechallenge@templetx.gov).
- 6. Are events free with my paid company registration?**
  - If your company enters at the sponsor level they receive a certain number of free entries based upon the sponsor level chosen. Sponsor information can be found in the handbook on page 4.
- 7. What if my event is cancelled?**
  - Every effort will be made to hold each event. However, if an event is cancelled refunds will only be given if the event did not make due to lack of entries or the event was cancelled due to weather and not rescheduled. Refunds will **NOT** be given for no shows, forfeits or rescheduled events that are not attended.
- 8. What are the divisions?**
  - The 2019 Corporate Challenge will have three divisions. In an effort to ensure maximum opportunity for small and large companies, the divisions will be based on the total number of registered companies and not necessarily on the total number of employees.
- 9. Where do I turn forms in?**
  - Event registration forms should be submitted to your Company Captain. Captains must submit forms via email – [corporatechallenge@templetx.gov](mailto:corporatechallenge@templetx.gov) or in person at the Clarence Martin Gym located at 102 W. Elm in Temple.
- 10. What companies are participating?**
  - An updated list of companies participating will be available at [www.getfitemple.com](http://www.getfitemple.com)
- 11. There is more than one date listed for some of the events. If I sign up for an event how do I know what day I will be playing?**
  - Some events have multiple dates listed. We will begin the competitions on the earliest posted start date and will use the remaining dates if necessary. Ex: Bowling is scheduled for October 7-10, 14-17 and 21-24. We will begin the event on October 7 and only use as many days as necessary.
- 12. Is Corporate Challenge providing shirts?**
  - No, corporate challenge is not providing shirts.
- 13. Is the cost of bowling shoes included in my comp entries at my company's sponsor level?**
  - No, cost of shoes is not included. Shoe rental is \$3.49 per pair and is the responsibility of each bowler.